



PROVIDER UPDATE

August 3, 2020

Provider ABA Update

Please see the below information regarding the Applied Behavior Analysis (ABA) program.

- Pre-approval letters from the Arkansas Department of Health, Division of Developmental Disabilities are required on all new cases
 - Arkansas Department of Health contact person for pre-approval letters: Tammy Rose tammy.rose@dhs.arkansas.gov
- Pre-approval letters are not required for requests for continuation of services, every 6 months
- DMS-693 forms from the Primary Care Physician (PCP) are required to cover dates of the request
 - Due to the COVID-19 crisis, extensions are available on a case by case basis, as determined by the clinical team
- Medicaid recipients, covered by ARKids B are not eligible for ABA services

Information regarding Reconsiderations and Appeals can be found by clicking on the below link:

[https://ar.eqhs.com/Portals/0/Reconsideration%20and%20Appeal%20Bulletin%2007 30 2020.pdf](https://ar.eqhs.com/Portals/0/Reconsideration%20and%20Appeal%20Bulletin%2007%2030%202020.pdf)

CONTACT US:

If you have any questions or need additional information, please contact our Intake/Customer Support Helpline at **888-660-3831**. or you can email Provider Relations at Ar.pr@eqhs.com