



Provider Update

July 30, 2020

Reconsiderations and Appeals

Please see the below information, regarding reconsiderations and appeals.

- Administrative Reconsiderations can be requested through eQHS eQSuite Portal up to 30 days after the notice of an adverse decision/action.
- Administrative Appeals can be requested through the Arkansas Department of Health, up to 30 days after the notice of non-sanction adverse action
- Appeals requests should be sent, in writing, to:
 - Medicaid Provider Appeals Office
 - 4815 West Markham Street, Slot 31
 - Little Rock, AR 72205
- Administrative Reconsideration does not postpone any adverse action that may be imposed pending appeal

Please be sure to check the Program Manual and General Medicaid Guidelines routinely, as they are subject to change.

If you have any questions or need additional information, please contact our Intake/Customer Support Helpline at 888-660-3831 or you can email Provider Relations at Ar.pr@eqhs.com