

## Provider Update

Vol 1 No5 August 2, 2019

### **eQHealth Provider Portal ready to accept ABA Therapy Reviews**

eQHealth Solutions is pleased to announce that the eQHealth Provider Portal is now ready to accept electronic reviews for ABA Therapy. ABA Providers who have received their Provider Identification (ID) number from the Arkansas Department of Human Services and are registered with eQHealth Solutions will be able to enter their ABA requests for Prior Authorization for diagnosis assessments and treatment plan authorizations, electronically effectively immediately.

The login information is <https://arwebportal.eqhs.org/providerportal/providerregistration.aspx>

Please remember that you must first submit and receive approval for the assessment for ABA Therapy. Remember to upload all required documents. After you have conducted the assessment you will be able to request authorization for the treatment plan. To ensure a timely review, please make sure you have uploaded all of the required documents. If documents are missing or incomplete, eQHealth will pend the review process until all required documents have been submitted and are complete. eQHealth will make a determination within nine (9) days once the request is complete.

eQHealth thanks you for your patience and support as we launch the electronic review process for ABA Therapy Prior Authorizations requests.

If you have any questions or need additional information, please contact eQHealth Solutions by entering an inquiry into eQSuite® or by calling our Intake/Customer Support Helpline at 888-660-3831, Monday through Friday, 8:00 a.m. to 5:00 p.m., except during holidays.