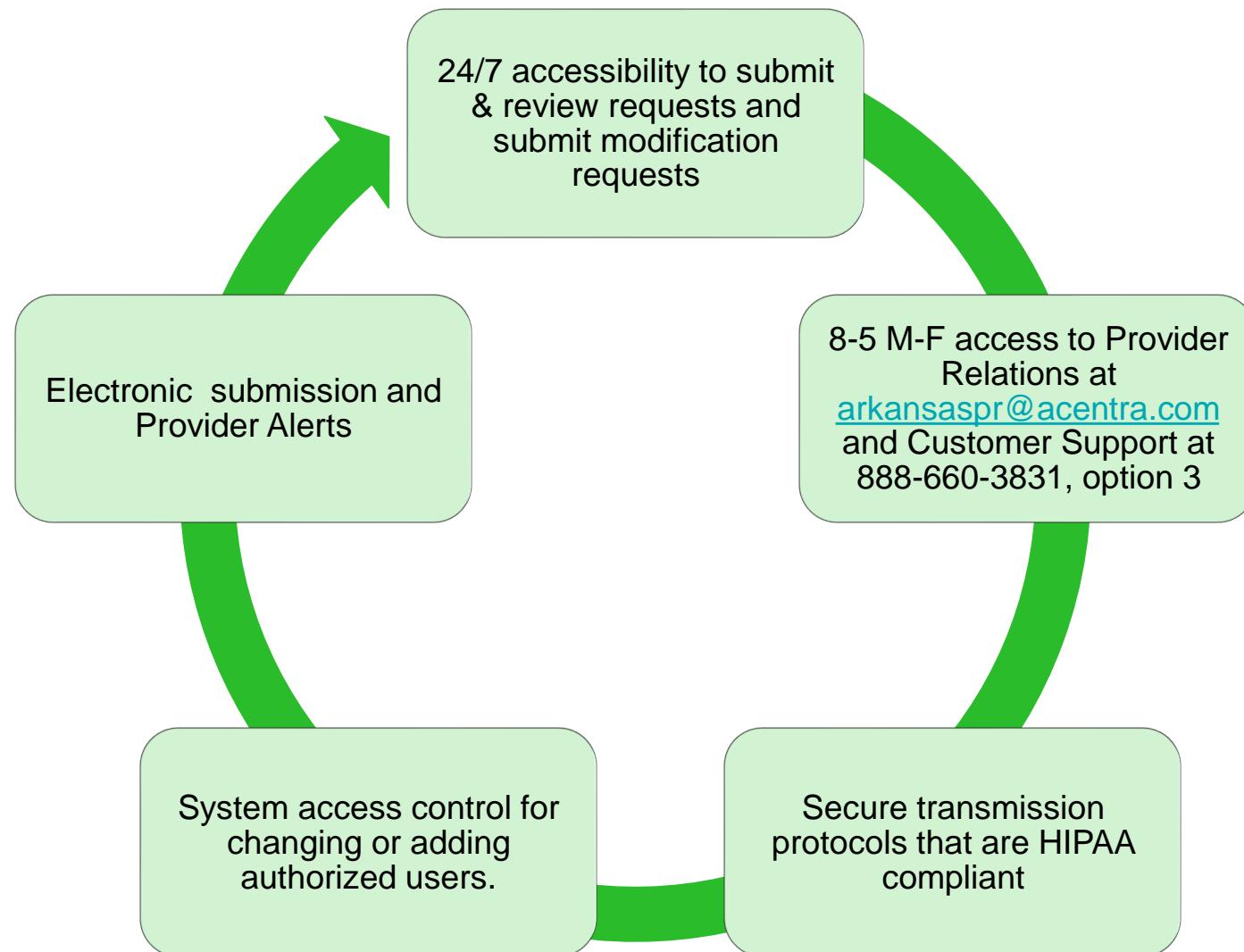




ADDT/EIDT: Nursing Services

Updated November 2025

Overview of Atrezzo Provider Portal



How to Register for the Atrezzo Provider Portal

Video Tutorial:

[Arkansas Atrezzo Provider Portal Administrator Training](#)

Quick Reference Guides:

[Provider Portal Registration Overview](#)

[Atrezzo Portal Multi-Factor Registration and Login Process - New External Users](#)

[How to Add a User - Quick Reference Guide](#)

[How to Add Additional Providers - Provider Admin Quick Reference Guide](#)

Frequently Asked Questions:

[FAQ – Atrezzo Registration](#)



ADDT/EIDT Prior Authorizations

- ADDT/EIDT requires prior authorizations for Nursing Services
- Nursing Services must be performed by a Licensed Registered Nurse or Licensed Practical Nurse and must be within the nurse's scope of practice as set forth by the Arkansas State Board of Nursing.
- All ADDT Nursing Services must be prior authorized.
- EIDT: Prior Authorization is not required for the first hour of each day. Extensions of Benefits are required for services beyond that
- Available to beneficiaries who
 - Are medically fragile
 - Have complex health needs
- EIDT
 - Beneficiaries 0-6 years of age
 - Summer services for beneficiaries 6-21 years of age
- ADDT
 - Beneficiaries 21+ years of age
 - Beneficiaries 18-21 years of age if High School diploma or certification of completion is attained
- Certified PAs are not a guarantee of payment for services
- Providers have 65 days to request a reconsideration or appeal after an adverse determination



Review Completion Times:

Review Type	Review Time
Initial Authorization Requests	Seven (7) calendar days
Prior Authorization Renewal Request	Seven (7) calendar days
Reconsideration Authorization Requests	30 days
Claims Review Requests	Quarterly



Acentra Health Resources

Provider Website:

<http://ar.acentra.com/>

(Provider Forms/Education and Training Material)

Phone: 888-660-3831, option 3

Fax: 855-997-3707

(General inquiries/questions/status updates)

Provider Outreach Email:

arkansaspr@acentra.com

(Provider Education/Training Assistance)