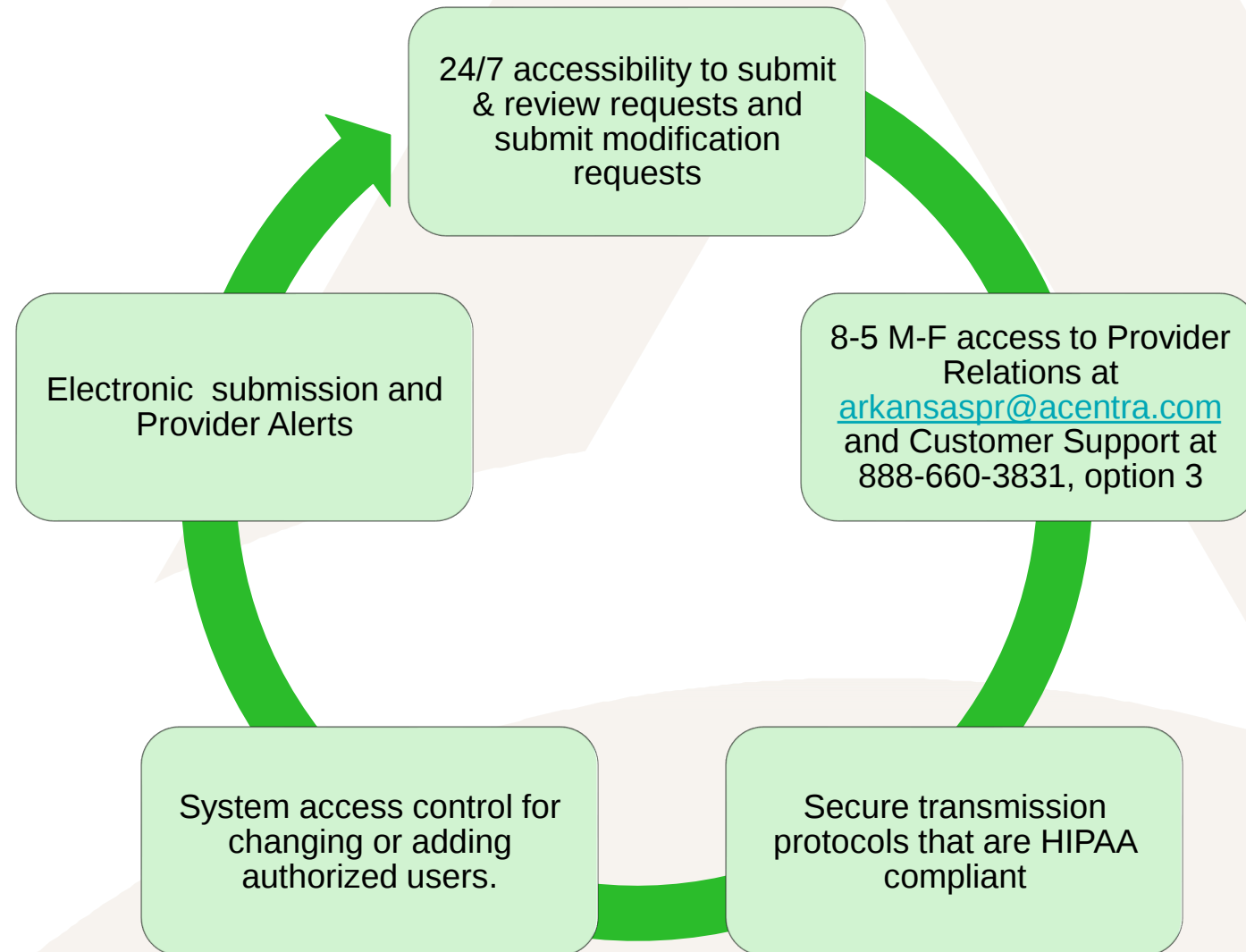




Day Habilitative Services:

Updated November 2025

Overview of Atrezzo Provider Portal



How to Register for the Atrezzo Provider Portal

Video Tutorial:

[Arkansas Atrezzo Provider Portal Administrator Training](#)

Quick Reference Guides:

[Provider Portal Registration Overview](#)

[Atrezzo Portal Multi-Factor Registration and Login Process - New External Users](#)

[How to Add a User - Quick Reference Guide](#)

[How to Add Additional Providers - Provider Admin Quick Reference Guide](#)

Frequently Asked Questions:

[FAQ – Atrezzo Registration](#)



Day Habilitative Services

- Acentra Health began processing prior authorization request for Day Habilitative Services under EPSDT for Medicaid beneficiaries under 21, on August 1, 2019.
- Requested documents
 - DMS-693 and Well Child Checkup visit from PCP
 - Relevant Social and Medical History
 - Developmental Assessment results with Z-scores (Battelle Developmental Inventory II, Early Learning Accomplishment Profile, Vineland Adaptive Behavior Scales)
 - Therapy evaluations
- Procedure Code
 - T1015-U6-UB
 - Habilitative Services Aged 0-6 (1 unit = 1 hour, maximum 5 units per day)
- Certified PAs are not a guarantee of payment for services
- Providers have 65 days to request a reconsideration or appeal after an adverse determination



Review Completion Times:

Review Type	Review Time
Initial Authorization Requests	Seven (7) calendar days
Retrospective Authorization Requests	Seven (7) calendar days
Renewal Authorization Requests	Seven (7) calendar days
Reconsideration Authorization Requests	30 calendar days

Acentra Health Resources



Provider Website:

<http://ar.acentra.com/>

(Provider Forms/Education and Training Material)

Phone: 888-660-3831, option 3

Fax: 855-997-3707

(General inquiries/questions/status updates)

Provider Outreach Email:

arkansaspr@acentra.com

(Provider Education/Training Assistance)